

Overseas Students Refund Policy and Procedures

PROVIDER DEFAULT

1. The Schools considered to have defaulted in the following circumstances:
 - a) the School fails to commence the course to the Student at the School on the agreed date (or dates) for the course;
 - b) the School fails to provide the Student with the facilities and services which are specified in the contract;
 - c) the Parents failed to pay an amount which was liable to be paid to the School in accordance with the contract.

DISCRETIONAL REFUNDS

9. The School may, in its absolute and sole discretion, consider providing a pro rata refund to the Parents in the following circumstances:
 - a) Where the student suffers an illness which, in the opinion of the Principal, dictates that the student would be best cared for by returning to his/her home country and family;
 - b) Where the student leaves the school.

GENERAL

11. The Initial Fee is non-refundable upon withdrawal except under